



Mercia Marine (Underwriting) Limited
First Floor, Christ Church Hall, Avenue Road, Malvern WR14 3AY

Tel: 01684 564457 Fax: 01684 578532

enquiries@merciamarine.co.uk

www.merciamarine.co.uk

Authorised & Regulated by the Financial Conduct Authority

NOTICE TO POLICYHOLDER

IMPORTANT CHANGES

AMENDMENTS TO QUADRANT & DINGHY POLICIES – April 2014

As from 01 April 2014:

- 1 The Insurer for the Quadrant & Dinghy Policies is changed to Allianz Global Corporate & Specialty SE of 60 Gracechurch Street, London EC3V 0HR
- 2 The Complaints Handling Section, Step 3 of both policies is amended in accordance with the attached new policy wording and Summary of Cover.
- 3 Claims should no longer be advised to Concordia Consultancy Ltd. All claims on the policy should initially be advised to Mercia Marine.
- 4 As a consequence of the Consumer Insurance (Disclosure and Representations) Act 2012 we have revised our Terms of Business & Status Disclosure and a copy is attached for your attention. Please read it carefully. As a Consumer Customer (as opposed to a Commercial Customer) the former principle of “utmost good faith” in your dealings with insurers is relaxed. You must now take reasonable care not to make a misrepresentation in any of the information you give to an insurer. For Commercial Customers the existing rule applies.
- 5 The Financial Services Authority, who formerly regulated our business dealings, has now been replaced by the Financial Conduct Authority and their contact details are shown on our Terms of Business.
- 6 Please note that our fees for issue of new policies and renewal documents have increased very slightly. We may also make a charge for a mid-term adjustment, copy documents or cancellations.
- 7 New Legislation requires us to update the Customer Service Information. With Regard to the insurers for this policy, please note the policy is underwritten by:-

Allianz Global Corporate & Specialty SE of Konigstrasse 28 80802 Munchen, Germany is authorized and regulated by Bundesanstalt fur Finanzdienstleistungsaufsicht. UK Branch Registered Office: 60 Gracechurch Street, London EC3V 0HR. Company No. FC024389. Branch No. BR006950, Authorised and regulated by the Financial Conduct Authority, registered number 214374

These details may be checked on the Financial Services Register at:

<http://www.fsa.gov.uk/register/home.do>.

or by contacting the Financial Conduct Authority on 0800 111 6768

Mercia Marine (Underwriting) Limited
01.04.2014(D)