



## Mercia Marine (Underwriting) Limited

First Floor, Christ Church Hall, Avenue Road, Malvern WR14 3AY

Tel: 01684 564457  
Fax: 01684 578532  
[enquiries@merciamarine.co.uk](mailto:enquiries@merciamarine.co.uk)  
[www.merciamarine.co.uk](http://www.merciamarine.co.uk)

# NOTICE TO POLICYHOLDERS

## IMPORTANT CHANGES

EFFECTIVE: 01/04/2017

### AMENDMENTS TO:- QUADRANT YACHT & MOTORBOAT, QUADRANT DINGHY & QUADRANT HOUSEBOAT POLICIES

1. With effect from the above date the Insurer of the above policies is changing to:-

Travelers Syndicate Management Ltd, for and on behalf of Syndicate 5000 at Lloyd's. The registered office is 3<sup>rd</sup> Floor Exchequer Court, 33 St Mary Axe, London EC3A 8AG. Travelers Syndicate Management Ltd is authorised and regulated by the Prudential Regulation Authority (PRA) and the Financial Conduct Authority as an insurer with registered number 204960.

2. Amendments to the Quadrant Yacht & Motorboat & Quadrant Houseboat Policies:-

'Section 6 – Complaints Handling' has been removed and replaced with a section under the heading

'CUSTOMER SERVICE INFORMATION'. This section provides details of how the policyholder can complain and how any complaint will be dealt with and also sections regarding the Security of the contract and our Data protection commitments.

3. Amendments to the Quadrant Dinghy Policy:-

The section under the heading 'Complaints Handling' is removed and replaced with a section under the heading 'CUSTOMER SERVICE INFORMATION'. This section provides details of how the policyholder can complain and how any complaint will be dealt with and also sections regarding the Security of the contract and our Data protection commitments.